



The COVID-19 pandemic is impacting the lives of our customers, communities and neighbors. Given the serious and rapidly-changing nature of this situation, the most important concern for Honda Power Equipment is the health and safety of our customers, dealers, and employees.

**If your Honda Power Equipment product requires repair or maintenance:**

While this is a rapidly changing situation, many states consider power equipment repair facilities as essential services. For this reason, many Honda Power Equipment dealers remain open. We recommend contacting your dealer before visiting in person to verify their status.

**If you have an EU2200i or EB2200i generator that is recalled:**

During this pandemic, American Honda still urges all customers that own a generator affected by this safety recall to stop using the generator until it has been repaired.

American Honda is committed to providing customers affected by this safety recall with the help necessary to have their generator repaired in a timely fashion, to the fullest extent possible. We recognize that state and local mandates impacting business operations vary from state to state, and may affect some Honda authorized servicing dealers from operating normally or cause delays in obtaining replacement parts required for this safety recall. If a dealer can operate its service operations in compliance with state and local mandates, and it can do so consistent with the guidelines provided by the Center for Disease Control and Prevention (CDC) for businesses and employers, American Honda will support dealer's business operations and work to ensure they have the means necessary to perform recall repairs.

Your health and safety is most important and we appreciate your understanding in this matter during these challenging times.

We hope you'll join us in protecting the health of our families and communities by following the advice of the Centers for Disease Control and your local health authorities.

Together we will make it through these challenging times.

Stay safe,

Honda Power Equipment